Revised
Feedback Loop
Process
(5/15/17)
6. Feed

6. Feedback Loop
Mgr closes loop
with submitter,
CSDS, ELC

1. Anyone can submit systems barriers using online form

2. Feedback Loop Mgr logs barriers and collects info

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4. Feedback Loop
Mgr contacts
community
and/or state
channel(s) for
follow-up

CSDS prioritizes, elevates issues as needed 3. CSDS
Subgroup?
reviews and
identifies initial
channel(s) for
resolution

Proposed Role of Feedback Loop Manager

- Logs systems barriers, gathers details, co-writes summary with submitter
- 2. Presents info to [CSDS subgroup] to identify appropriate channel(s) for resolution (local collab, state agency, IAT, etc.)
- **3. Contacts** local collab, state agency, IAT, etc. to facilitate resolution
- **4. Monitors progress** and logs monthly updates

- 5. Analyzes trends to help identify overarching issues or opportunities
- 6. Reports progress at each CSDS meeting (and shares the progress report w/ all submitters)
- **7. Follows up** on any CSDS recommendations
- 8. Closes loop with submitter when issue is resolved and co-writes the issue summary